**Incident handler's journal**

**Instructions**

As you continue through this course, you may use this template to record your findings after completing an activity or to take notes on what you've learned about a specific tool or concept. You can also use this journal as a way to log the key takeaways about the different cybersecurity tools or concepts you encounter in this course.

| **Date:**  02/24/24 | **Entry:**  **3** | | |
| --- | --- | --- | --- |
| Description | An employee downloaded and opened a malicious file from a phishing email. | | |
| Tool(s) used | None that I am aware of | | |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? An unethical hacker from the sender address “Def Communications” * **What** happened? The malicious file was downloaded onto the employees computer * **When** did the incident occur? Wednesday, July 20, 2022 09:30:14 AM * **Where** did the incident happen? At the employees, via email * **Why** did the incident happen? Because an employee did not check for authenticity before opening email | | |
| Additional notes | The employee could have alerted the cyber security team or skipped over the email if he or she would have noticed the errors in grammar in the body, and subject line. | | |

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| Tool(s) used | List any cybersecurity tools that were used. | | |
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| Additional notes | Include any additional thoughts, questions, or findings. | | |

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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

| Reflections/Notes: Record additional notes. |
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